



Total amount due \$ 18.08

Amount due if paid after due date \$ 18.98

Account A114 [redacted] Invoice 48 [redacted]

To assist other Texans in paying their utility bills, enter your donation and check the box. \$ _____

Amount enclosed \$ _____ If different from "Total amount due"

Sherr [redacted]
Dallas, TX 75 [redacted]

Please make payment to: Ambit Energy
P.O. Box 660462
Dallas, TX 75266-0462

11 [redacted] 457E7J8 00001808 00001898 7

Please mail this portion with your check or money order and include your account number. Allow 5-7 business days for processing.
Keep this part for your records.



PUC License: 10117

Customer Care: (877) 282-6248

Hours of Operation: Mon - Fri, 8 AM to 6 PM and Sat 10 AM to 5 PM CT

To report a power outage or emergency, please call Oncor at (888) 313-4747

For more information about residential electric service, please visit www.powertochoose.com

Important Messages

See page 2 for additional important messages.

Statement Date: 04/18/13

Due Date: 05/06/13

Customer name: Sherr [redacted]
Valued customer since: 02/23/07
Account number: A11 [redacted]
Invoice number: 48 [redacted]

Rewards program summary
Points earned this month: **1,425**
Total points to date: **98,608**

Your Consultant: Justin Title

Account Summary

Previous balance	\$	17.08
Payments received -- Thank you!	\$	(17.08)
Balance forward	\$	0.00
Current Ambit Energy charges	\$	0.00
Oncor Charges	\$	13.85
Taxes and other fees	\$	4.23
Current charges due by 05/06/13	\$	18.08
Total Amount Due	\$	18.08
Past balance due now	\$	0.00

Account Details

ESIID: 1 of 1

Usage (kWh)	SERVICE ADDRESS	Dallas, TX 7 [redacted]		ESIID: 104							
3000 2000 1000 0	[Bar Chart]	Meter Number	Billing Days	Read Type	Previous Meter Read		Current Meter Read		Meter Multiplier	Billed Usage (kWh)	Demand (kVa/kW)
		103 [redacted]	30	Actual	Date	Read	Date	Read	1	1425.00	N/A
					03/18/13	43970	04/17/13	45395			

A M J J A S O N D J F M A

The average price you paid for electric service this month is \$0.093 per kWh. See page 2 for more information about average price calculation

Current Plan: Lone Star Select - 12 Month Term Plan

Term End Date: 05/22/13

Current Charges

Ambit Energy Charges

Energy Charge (30 days, 1,425 kWh @ \$0.0838)	\$	119.42
Customer Referral Credit	\$	(119.42)
Total Ambit Energy Charges	\$	0.00

Payment Options and Billing Questions

- **U.S. Mail**

Send check or money order to:
Ambit Energy, P.O. Box 660462, Dallas, TX 75266-0462

- **Online**

Make online payments at www.ambitenergy.com. You can also set-up recurring or one-time payments online.

- To access your account, go to 'customer login'. Enter your Customer ID, which is your account number that starts with 'A', located on page one of this invoice. Enter your password to log in and select the 'Bill' or 'Payment Options' drop-down menu to review ways to pay.
- In a hurry? Make a one time payment by clicking the 'Pay My Bill' link located on the Ambit Energy homepage.

- **In person**

We are unable to accept payments at our corporate office. In-person payments may be made at ACE Cash Express, Walmart or MoneyGram locations. Our MoneyGram receive code is 4874. Or present your remittance slip at Western Union locations, including those within H-E-B stores.

- **By phone**

Call (877) 282-6248 and follow the prompts to make a payment using your credit or debit card.

- **Payment Service**

If you pay your Ambit Energy bill through your bank's online bill payment system, please allow 7-10 days for payment to reach us after funds have been removed from your account.

- **Corporate Mailing Address**

P.O. Box 864589 Plano, TX 75086-4589

- **Billing Questions**

For account and billing questions or if you believe your bill includes unauthorized charges, call Ambit Energy Customer Care during regular business hours. If we fail to resolve your dispute, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, or at (888) 782-8477. Hearing and speech impaired individuals with text telephones (TTY) may contact the Commission at (512) 936-7136. PUC Certificate #10117.

Important Messages

Notice to customers concerning Critical Care Residential Customer and Chronic Condition Residential Customer status: If you are a residential customer and have a person permanently residing in your home who has: •been diagnosed by a physician as having a serious medical condition that requires an electric-powered medical device or electric heating or cooling to prevent the impairment of a major life function through a significant deterioration or exacerbation of the person's medical condition; •been diagnosed by a physician as being dependent upon an electric-powered medical device to sustain life. You can apply for certain protections by contacting your Retail Electric Provider for an application.

If either Ambit Surge Protection or AC/Heat Shield plans are sixty days past due, both will be cancelled. Partial bill payments may not be applied to the Home Services amount due. For billing questions, please contact Ambit Customer Care. Contact Allied Warranty at (866) 791-1200 or go online at www.alliedwarranty.com to make a claim or schedule a service request.

Frequently Asked Questions

Why does my bill have prorated charges?

Your bill may have prorated charges if you have recently changed your rate plan, or if you are on a variable price plan, a rate change may occur during your billing cycle.

What is an Average Price?

Each month, your bill will show the average price you paid for electricity. The average amount is calculated by adding your energy charges plus any recurring monthly fees from either Ambit or your delivery provider and dividing by your total kilowatt hours (kWh) used that month.



Statement Date: 04/18/13

Due Date: 05/06/13

PUC License: 10117

Customer Name: **Sherri**
Account Number: **A114**
Invoice Number: 45

Customer Care: (877) 282-6248

Hours of Operation: Mon - Fri, 8 AM to 6 PM and Sat 10 AM to 5 PM CT

Oncor TDU Delivery Charges

Delivery rate increase 3/18-4/17	\$	10.38
Transmission Distribution Surcharges		
Advanced Metering Charge	\$	2.19
Energy Efficiency Cost Recovery Factor	\$	1.23
Rate Case Surcharge 2	\$	0.05
Total Oncor TDU Delivery Charges	\$	13.85

Taxes and other fees

Energy Taxes and other fees	\$	2.58
TDU Taxes and other fees	\$	0.29
Sales Tax	\$	1.36
Total Taxes and other fees	\$	4.23

Total Current Charges **\$ 18.08**